



**HCS offers you FS Mobile, a mobile based application designed for field service engineers, to automate and improve data collection in the field.**

**Using this technology, HCS can design to your needs any mobile data collection system for sales reps, delivery vans, warehouse staff or any field based staff that collect data in the field.**

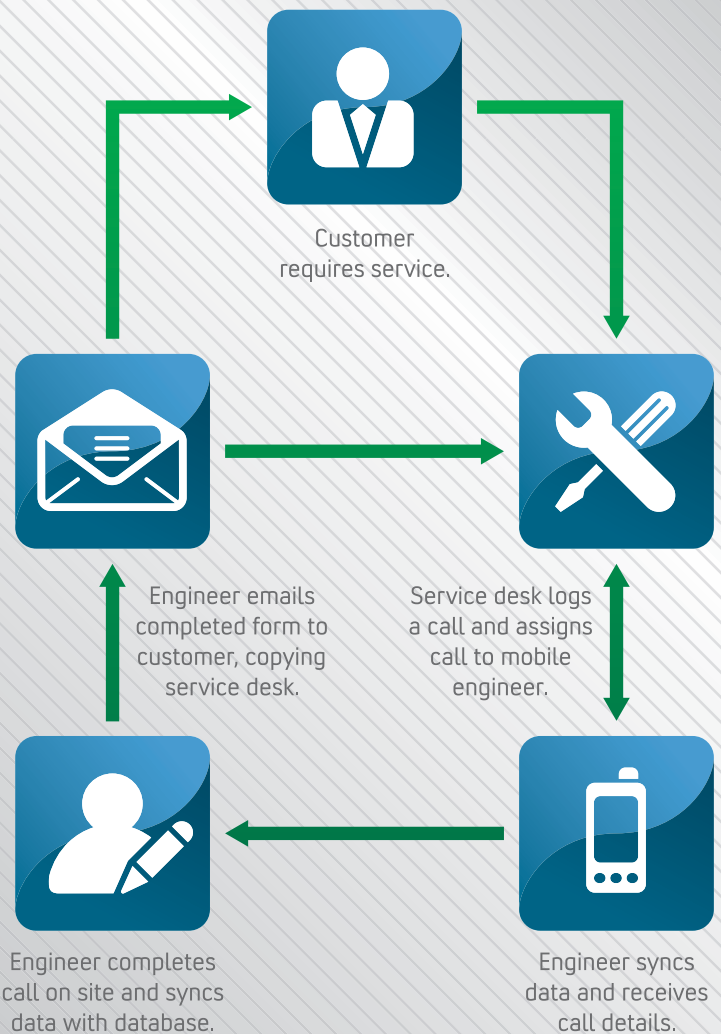
**FS Mobile Features:**

- Update field engineers with service call information in real time.
- Get job sheets and other data back from engineers instantly.
- Collect travel time and work time from engineers.
- Capture customer signature.
- Facility to track stock.
- Stores all customer details for easy reference.
- Works offline eliminating any mobile connectivity issues.
- Integrates with ieSupportManager and Mamut, others applications on request.
- Supports Google mapping technology and mobile printing if required.
- Fully customisable to your data capture needs.
- Runs on all Windows Mobile devices that have touch screen capability.

**FS Mobile Benefits:**

- Eliminate lost or delayed job sheets.
- Improved customer service response times.
- Improved field engineer productivity.
- Reduce invoice delays.
- Cost effective for the SME business sector.

**How it works:**



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